

# Insurance Cover Application Form



All questions on this form are relevant as to whether or not AIA Australia Limited (ABN 79 004 837 861) (insurer) offers you insurance and, if so, on what terms. Consequently, all questions must be answered correctly and completely. Block letters should be used. A dash is not acceptable. Please use Section I, or attach additional pages if there is insufficient room to provide full information for any question.

Where the words 'we', 'us', 'our' and 'insurer' appear they refer to AIA Australia Limited ABN 79 004 837 861 AFSL 230043.

Before signing this Insurance Cover Application Form, please ensure that you have read the relevant Product Disclosure Statement and current Additional Information Booklet from NQ Super & Pension.

## About this application

The life insurance policy being applied for with this application is a consumer insurance contract within the meaning of the Insurance Contracts Act 1984 (Cth). When you apply for life insurance, we conduct a process called underwriting. It's how we decide whether we can cover you, and if so, on what terms and at what cost.

We will ask questions we need to know the answers to. These will be about your personal circumstances, such as your health and medical history, occupation, income, lifestyle, pastimes, and current and past insurance. The information you give us in response to our questions is vital to our decision.

## Duty to take reasonable care

Before you enter into a life insurance contract, you have a legal duty to take reasonable care not to make a misrepresentation to the insurer before the contract of insurance is entered into.

A misrepresentation is a false answer, an answer that is only partially true, or an answer which does not fairly reflect the truth.

This duty applies to a new contract of insurance and also applies when extending or making changes to existing insurance, and reinstating insurance.

When you apply for life insurance, we conduct a process called underwriting. It's how we decide whether we can cover you, and if so, on what terms and at what cost.

We will ask questions we need to know the answers to. These will be about your personal circumstances, such as your health and medical history, occupation, income, lifestyle, pastimes, and current and past insurance. The information you give us in response to our questions is vital to our decision.

## If you do not meet your duty

If you do not meet your legal duty, this can have serious impacts on your insurance. There are different remedies that may be available to us. These are set out in the Insurance Contracts Act 1984 (Cth). These are intended to put us in the position we would have been in if the duty had been met.

Your cover could be avoided (treated as if it never existed), or its terms may be varied. This may also result in a claim being declined or a benefit being reduced.

Please note that there may be circumstances where we later investigate whether the information given to us was true. For example, we may do this when a claim is made.

Before we exercise any of these remedies, we will explain our reasons and what you can do if you disagree.

## Guidance for answering our questions

You are responsible for the information provided to us. When answering our questions, please:

- Think carefully about each question before you answer. If you are unsure of the meaning of any question, please ask us before you respond.
- Answer every question.
- Answer truthfully, accurately and completely. If you are unsure about whether you should include information, please include it.
- Review your application carefully before it is submitted. If someone else helped prepare your application (for example, your adviser), please check every answer (and if necessary, make any corrections) before the application is submitted.

## Changes before your cover starts

Before your cover starts, we may ask about any changes that mean you would now answer our questions differently. As any changes might require further assessment or investigation, it could save time if you let us know about any changes when they happen.

## If you need help

It's important that you understand this information and the questions we ask. Ask us or a person you trust, such as your adviser for help if you have difficulty understanding the process of buying insurance or answering our questions.

If you're having difficulty due to a disability, understanding English or for any other reason, we're here to help. If you want, you can have a support person you trust with you.

## Notifying the insurer

If, after the cover starts, you think you may not have met your duty, please contact us immediately and we'll let you know whether it has any impact on the cover.

## NQ Super & Pension

ABN 300 993 205 83  
PO Box 3528, Tingalpa DC Qld 4173  
Phone: 1300 986 450 | Fax: 07 3899 7299 | Email: info@nqsuper.com.au

Issued by the trustee:  
**Equity Trustees Superannuation Limited**  
ABN 50 055 641 757  
AFS Licence No 229757  
RSE Licence No L0001458

## AMOUNT OF COVER

Please select the application type:  New application  Increase to existing cover

Amount of cover (including existing cover) you are applying for:

Death Cover \$

Total & Permanent Disablement (TPD) \$

*Please note that the amount of TPD cannot exceed that of Death Cover*

Group Income Insurance (GIP) \$  per  month

Benefit Period:  2 years  5 years  To age 65

Waiting Period:  30 days  60 days  90 days

## Section A: PERSONAL DETAILS AND INSURANCE HISTORY

1. Full Name:

Sex:  Male  Female Date of Birth:

Address (H):

Suburb:  State:  Postcode:

Phone (H):  Mobile:

Email:

Please tick your preferred contact method and most convenient time to contact you:

Phone  Mobile  Email  AM  PM

2. Occupation:

3. Annual Salary: \$

**Please tick No or Yes to each of the following:**

4. Has Death, TPD, GIP, Disability, Accident and Sickness or Superannuation cover on your life ever been declined, deferred or withdrawn from any insurance Company or accepted with a loading, exclusion or other than as applied? No  Yes

Please provide full details (including dates, name of company and reason):

5. Have you ever made a claim for disability benefits under an Insurance, Superannuation or Workers' Compensation policy, Veteran's Affairs or under Social Security (including CTP and public liability)? No  Yes

Please provide full details (including dates, cause of claim, type of benefit and amount paid, claim number and insurance company):

6. Other than this application, do you have or are you applying for any Death, TPD, Disability Income or GIP with any other company? No  Yes

Please provide full details:

Company	Type of Policy	Benefit Amount	Owner	To be Replaced	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	No <input type="checkbox"/>	Yes <input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	No <input type="checkbox"/>	Yes <input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	No <input type="checkbox"/>	Yes <input type="checkbox"/>

## Section B: HABITS, ACTIVITIES AND RESIDENCE

Please tick No or Yes to each of the following:

- Do you drink alcohol?  
 No  Yes > If Yes, please state type and weekly quantity
- Have you smoked in the past 12 months?  
 No  Yes > If Yes, please state form and daily quantity
- Do you currently, or do you intend to engage in any hazardous pastime and/or sporting activity such as aviation (other than as a fare paying passenger on a recognised airline), motor racing of any kind, diving, football, parachuting, hang gliding, etc.?  
 No  Yes > If Yes, please provide full details
- Are you an Australian or New Zealand citizen or do you have an Australian Permanent Resident's visa?  
 No  Yes > If No, please provide full details
- Do you intend travelling overseas in the immediate future (i.e. next 2 years)?  
 No  Yes > If Yes, please provide full details (where, when, duration and reason)

## Section C: MEDICAL STATEMENT

- Your Doctor's Details

Name:

Address:

Suburb:

State:

Postcode:

Phone:

- Details of last medical consultation, including doctors, physiotherapists, chiropractors or ANY other health professional.

Date	Health Professional	Address	Reason	Outcome/Result
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

- Please state your height  cm weight  kg

Please tick No or Yes to each of the following:

- Within the **LAST THREE YEARS** have you, other than advised above:
  - Consulted, been examined or treated by, or received advice from any doctor, psychologist, psychiatrist, counsellor, chiropractor, psychotherapist or other health care professional (naturopath, etc) or been in hospital or been advised to have an operation? No  Yes
  - Either occasionally or regularly taken any drugs, stimulants, sedatives, tranquillisers, medications by mouth, by inhalation or by injection? No  Yes
- Have you EVER had an ECG, x-ray, transfusion, mammogram, surgery or any other investigation? No  Yes
- Have you EVER had any blood tests which reveal an abnormality, e.g. raised blood sugar, liver function or renal function results, or anaemia, etc? No  Yes
- Do you contemplate seeking any medical examination, advice, treatment or surgery in the future? No  Yes

Please provide full details for all YES answers above (if more space is required, please go to section I).

Dates From To	Name & address of Doctor or Hospital, Clinic, etc	Conditions. Medications. Treatment & Time off Work	Recovery %
to			
to			
to			

8. Have you **EVER** received any advice or treatment for:

- |  |    |                          |     |                          |
|--|----|--------------------------|-----|--------------------------|
| a. High blood pressure, raised cholesterol, stroke or circulatory disorder?  | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| b. Chest pain, shortness of breath, palpitations, any heart complaint or rheumatic fever?  | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| c. Asthma, bronchitis or other lung complaint?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| d. Diabetes?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| e. Indigestion, hernia, gastric or duodenal ulcer, colitis or any other intestinal disorder?                                     | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| f. Hepatitis or other liver or gall bladder disease?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| g. Back, neck or knee complaint or any disorder of the joints, bones or muscles (e.g. gout, arthritis)?                          | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| h. Kidney or bladder disease, renal colic, stones or blood in the urine?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| i. Depression, anxiety, stress, mental or nervous condition, or chronic fatigue?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| j. Cancer, tumour, melanoma, sunspots or growth of any kind?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| k. Eczema, dermatitis, psoriasis or any other skin condition?  | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| l. Tinnitus, hearing loss or any defect in hearing, sight or speech?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| m. Anaemia, leukaemia, haemophilia or other blood disorder?  | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| n. Thyroid or prostate disorder, any disorder of the reproductive organs, or sexually transmitted disease?                       | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| o. Persistent diarrhoea, unexplained weight loss, enlarged lymph glands, recurrent fever or night sweats?                        | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| p. Multiple sclerosis, epilepsy, fits of any kind, recurrent headaches, dizzy spells or fainting attacks?                        | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| q. An autoimmune disease, immunodeficiency, immunosuppression from medical therapies or any other disorder of the immune system? | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| r. Any other physical impairment, congenital abnormality or deformity  | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |

*Females only:*

- |  |    |                          |     |                          |
|--|----|--------------------------|-----|--------------------------|
| s. Have you ever had any gynaecological conditions (e.g. endometriosis, abnormal pap smear, etc)?              | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| t. Have you ever had any complications of pregnancy or childbirth?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| u. Are you currently pregnant?   | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |
| If Yes, what is the expected delivery date? <input type="text"/> / <input type="text"/> / <input type="text"/> |    |                          |     |                          |
| v. Have you ever had a breast lump (even if you have not seen a doctor about it)?                              | No | <input type="checkbox"/> | Yes | <input type="checkbox"/> |

Please provide full details for all YES answers below (if more space is required, please go to Section I).

Specific Condition	Question Number ____	Question Number ____	Question Number ____
1. Date symptoms first started and description of symptoms?			
2. What was the condition and which part of the body was affected?			
3. What was the medical diagnosis including results of x-rays and investigations?			
4. What was the frequency (daily, weekly, etc) of attacks or symptoms?			
5. What was the severity (mild/moderate/severe) and duration of attacks or symptoms?			
6. How long were you unable to work or perform your normal duties/activities?			
7. If a hospital visit was required, please provide date and duration of your stay.			
8. What advice/treatment did you receive?			
9. Are you still receiving treatment? If so, please advise nature and frequency of treatment.			
10. When did you last suffer from any symptoms?			
11. Degree of recovery (%).			
12. Please supply name and address of all doctors or hospitals or other consultants.			

## Section D: FAMILY HISTORY

Please tick No or Yes

1. Have any of your parents, brothers or sisters suffered from heart disease, diabetes, kidney disease, mental illness, cancer, Huntington's Disease or any other hereditary disease? No  Yes
- Please provide full details (including age at diagnosis and age at death (if applicable)):

## Section E: QUESTIONS IN RELATION TO AIDS

Please tick No or Yes to each of the following:

1. Have you EVER been infected with the virus which causes AIDS (Human Immunodeficiency Virus)? No  Yes
2. Have you EVER sought or are you expecting to receive treatment for AIDS or an AIDS related condition or have you ever had a positive test for HIV? No  Yes
3. Have you EVER:
- i. Injected yourself with any drug not prescribed by a medical practitioner? No  Yes
  - ii. Worked as or engaged in sexual activity with a sex worker? No  Yes
  - iii. Engaged in sexual activity with someone you know or suspect to be HIV positive? No  Yes
4. Have you engaged in male to male anal sexual intercourse (except in a relationship between you and only one other person where neither of you had sex with anyone else in the past 5 years)? No  Yes

Please note - if any of these questions are answered 'Yes', we will send you a separate questionnaire.

## Section F: QUESTIONS IN RELATION TO COVID-19

Please tick No or Yes to each of the following:

- Have you returned from overseas in the last 2 weeks? No  Yes
- Have you had close contact with a person confirmed or suspected to have COVID-19 in the last 14 days? No  Yes
- Have you been diagnosed with COVID-19 or is it likely that you have this disease? No  Yes
- Have you suffered from one of the following symptoms in the last 14 days: sore throat, runny nose, fever of 38° celsius or above, cough, shortness of breath, difficulty breathing, chest pain or unexplained fatigue, aches and pains? No  Yes
- Have you been advised to undergo a test for COVID-19 or do you currently await the result from a test for COVID-19? No  Yes

If 'Yes' to any of the above, please provide further details:

## Section G: OCCUPATION DETAILS

1. Name of Employer:  Phone number:

Employer's Address:

Suburb:  State:  Postcode:

2. How long have you been in your current occupation?  years  months

Are you a Permanent or Casual employee?

How many hours do you work per week?

3. Are you self-employed (*this means shareholder or employee of own company, sole trader or partner*)? No  Yes

If Yes, please provide full details:

How long have you been self-employed?  years  months

What percent of the business do you own?  %

Name of business:

Address of business:

Suburb:  State:  Postcode:

How many employees do you have (excluding yourself)?

4. What industry do you work in?

5. What are the main duties of your occupation?

Duties (e.g. office work, sales, supervision, manual)	% of Time	Location (e.g. office, on-site, travel, at home)	% of Time
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	100%		100%

6. Do you hold any professional/trade qualifications? No  Yes

If Yes, please provide full details:

Type	Name of Institution where Obtained

7. Has your main occupation, employer or employment status changed in the last 3 years? No  Yes

If Yes, please provide full details:

Previous occupation	Employer	Employment Status*	Date from	Date to

\*Employment Status (e.g. unemployed, employed, employed by own company, self employed, partnership etc.)

8. Do you have any other occupation? No  Yes

If Yes, please complete the following:

Type of occupation:

Name of your employer:

How many hours per week do you work thus other occupation?

How long have you been doing this other occupation?  years  months

What is your monthly income from this other occupation? \$

## Section H: FINANCIAL DETAILS

**Only complete this section if applying for Group Income Protection - otherwise continue to Section H**

Please note that based on the financial information provided below, additional financial information may be required.

1. If disabled, would all or part of your income continue? No  Yes

If Yes, please advise income that would continue, for how long and source (e.g. sick leave, other disability income policies, pension, company profit share, investment, rental, etc):

**2. Employees Only** - No ownership in employer's business

In respect of your principal occupation, what has been the total value of remuneration paid by your employer over the last two years? This should be determined by calculating the amount you could be expected to receive if your total remuneration was received as a salary or wage (before income tax is deducted).

Current Tax Year  \$  Last Tax Year  \$

Commission/Bonus/Overtime component of this amount is \$  Commission/Bonus/Overtime component of this amount is \$

**3. Self-Employed Only** - Sole trader, employed by/director of own company or trust, or partnership

Last Tax Year \$  Previous Tax Year \$

Business \$      Your Share \$      Business \$      Your Share \$

Gross Income \$  \$  Gross Income \$  \$

LESS Business Expenses \$  \$  LESS Business Expenses \$  \$

**Net Income (Loss)** \$  \$  **Net Income (Loss)** \$  \$





## Section I: CONSENT FOR ACCESSING HEALTH INFORMATION

### Notes on releasing information about your health

Your health information includes details about all your interactions with health providers, and may include details such as your symptoms, treatment, consultations, personal medical history and lifestyle. Health providers cannot release this information about you without your consent. We collect and use your health information to assess your application for cover, to assess and manage your claim, or to confirm the information you gave us when you applied for cover or made a claim. This is why we need your consent.

Each time you apply for cover or make a claim, we will ask you for a fresh consent. We will respect your privacy by only asking for the information we reasonably need, and we will tell you each time we use your consent.

Even if we collect information from health providers (such as your General Practitioner), before the insurance starts you must still tell us every matter (including about your health) that is relevant to our decision about whether to offer you insurance, and if so, on what terms.

### Please read each Authority carefully and the explanatory notes below

**Authority 1 explanatory notes** - through this Authority, with the exception of a copy of the consultation notes held by your General Practitioner/Practice, you are consenting to any health provider releasing any health information about you in the form we ask for. This may involve, for example:

- preparing a general report and/or a report about a specific condition;
- accessing and releasing your records in SafeScript;
- releasing your hospital patient notes;
- releasing the results of any investigations they have done; and/or;
- releasing correspondence with other health providers.

**Authority 2 explanatory notes** - through this Authority, you are consenting to any General Practitioner/Practice you have attended releasing a copy of your full record, including consultation notes, but only if we have asked them to provide a general report and/or a report about a specific condition under Authority 1, and either:

- they will be unable to, or did not, provide the report within 4 weeks; or
- the report provided is incomplete, or contains inconsistencies or inaccuracies.

Your General Practitioner maintains consultation notes to support quality care, your wellbeing and to meet legal and professional requirements. General Practitioners/Practices should only release a copy of your full record, including consultation notes, for life insurance purposes in the rare circumstances set out above.

**If you choose to withhold your consent to this authority, we may not be able to process your application for cover or a claim.**

#### Authority 1 - to release to release any of my health information except the consultation notes held by my General Practitioner/Practice

With the exception of consultation notes held by any General Practitioner/Practice I have attended, I authorise any health provider, practitioner, practice, psychologist, dentist, allied health services provider or any hospital to access and release, in writing or verbally, any details of my health information to the insurer, or to third parties they engage.

By ticking this box I  whose date of birth is set out below agree to the following:

- My health information can be released in the form the insurer asks for, such as a general report, a report about a specific condition, my records in SafeScript, any hospital notes, or correspondence between health providers.
- The insurer can collect, use, store and disclose my personal information (including sensitive information) in accordance with privacy laws and Australian Privacy Principles.
- This Authority is valid only while the insurer is assessing my claim or application for cover, or is verifying disclosures I made in connection with the cover.
- A copy or transcript of this Authority will be valid and effective, and this Authority should be accepted as valid and effective where I have signed electronically or consented verbally. I accept that this electronic authority replaces the need for a personally signed Authority.

Date of Birth:

Date:

#### Authority 2 - to release a copy of the full record, including consultation notes, held by my General Practitioner/Practice in specified circumstances

By ticking this box I  whose date of birth is set out below

authorise any General Practitioner/Practice I have attended to release a copy of my full record, including consultation notes, to the insurer, or to third parties they engage, only if the insurer has asked them for a report on my health and either:

- the General Practitioner/Practice will be unable to, or did not, provide the report within four weeks; or
- the report is incomplete, or contains inconsistencies or inaccuracies.

I agree to all the following:

- The insurer can collect, use, store and disclose my personal information (including sensitive information) in accordance with privacy laws and Australian Privacy Principles.
- This Authority is valid only while the insurer is assessing my claim or application for cover, or is verifying disclosures I made in connection with the cover.
- A copy or transcript of this Authority will be valid and effective, and this Authority should be accepted as valid and effective where I have signed electronically or consented verbally. I accept that this electronic authority replaces the need for a personally signed Authority.

Date of Birth:

Date:

## Section M: DECLARATION

By ticking this box I  whose date of birth is set out below

by continuing with my application (and, any variation, extension or reinstatement of my application) or application for different insurance cover I agree that:

- I have read, understand and agree to the terms of our duty to take reasonable care and all my answers are correct. In particular, I give the insurer a general authority to obtain information they reasonably believe is relevant to my application unless I tell them otherwise (e.g. where I request they only obtain particular information from particular sources or I have not consented for my health provider to release my health information to them) which may delay or invalidate my application and, if I fail to comply with my duty to take reasonable care, the insurer may avoid my cover or reduce the amount of cover if it is within a three year period.
- I have read and consent to the handling, collection, use and disclosure of my personal and sensitive information in the manner described in the Privacy section of this form and the AIA Australia Privacy Policy available at [www.aia.com.au](http://www.aia.com.au) as updated from time to time, including the exchange with third parties located in Australia and overseas. I agree that any personal and sensitive information AIA Australia holds will be governed by the most current Privacy Policy on AIA Australia's website.
- As at the date of this application I am not absent from work for reason of illness or injury and I am performing all duties I would ordinarily perform in my occupation.
- I accept that this electronic authority replaces the need for a personally signed Consent, Declaration and Authority to Provide Information.

Member's  
Signature:

Date:

Date of Birth

**Please return this completed form to NQ Super & Pension PO Box 3528, Tingalpa DC Qld 4173 or email to [info@nqsuper.com.au](mailto:info@nqsuper.com.au)**

Phone: 1300 986 450 Fax: (07) 3899 7299 Website: [www.nqsuper.com.au](http://www.nqsuper.com.au)

**We are committed to respecting the privacy of the personal information you give us.**

Our formal Privacy Statement sets out how we do this. If you would like a copy of NQ Super & Pensions Privacy Statement, please let us know. We have published our Privacy Statement on our website at [www.nqsuper.com.au](http://www.nqsuper.com.au)